

# Recognising your efforts

8<sup>th</sup> May 2020



We are hugely grateful to everyone in SCAS for their extraordinary effort and dedication responding to the unprecedented challenges from the COVID-19 pandemic.

No matter how difficult the last few weeks have been and will likely continue to be we are awed how our colleagues have stepped up and worked incredibly hard during the crisis.

Last week we launched our new webpage where you can find information we are producing in relation to COVID-19.

We are sharing good news stories from across the company on our webpage and saying 'thank you' to individual colleagues and teams to highlight the amazing work they are doing, it's the least we can do to recognise their hard work.

If you would like us to highlight a colleague or a team, get in touch with Andy Stone.

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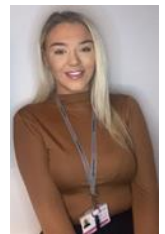
Every colleague is a valued member of the SCAS team and we recognise your individual efforts in getting our customers through the coronavirus outbreak.

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Shannon and Keira are apprentices who work in Farmborough Court and Grace House. They both travel to and from work on public transport and neither have missed a single day. Shannon's manager, Alison Watson, says 'Shannon's dedication and professionalism shine through. She is fearless in the face of the crisis and the team would be lost without her despite being the youngest and lowest paid member of staff.'

Keira began her apprenticeship at Grace House in November and is already an established member of the team. Registered Manager, Emma Charlton said 'Keira's ability to engage with the children and young people is amazing, especially as many of them are scared about 'the germs' impacting on ordinary life. Keira brings lots of great ideas to the service and her values reflect exactly what Sunderland Care and Support is about.'



Dawn Brown, Manager at Washington Community Resource Centre, has been working at Farmborough Court since the day service closed due to social distancing guidance. As part of her new role, Dawn attended a top-up training session on PPE and having never worked in Intermediate Care before, she is now delivering PPE audits in Farmborough Court helping to implement the PPE buddy system.

Lewis and Anthony are apprentices in electricals and plumbing. They have come to SCAS from building services in Sunderland City Council and are working in CES, delivering the role of Equipment Officer, and in addition undertaking equipment maintenance. They too have never missed a day, and the team can't praise their commitment enough.

